

Keith & Fisher, DDS, PA
3131 Battleground Avenue
Greensboro, NC 27408

April 6, 2011

Dear Friends:

We are writing to inform you of a recent security incident at our office. On February 16, 2011, the computer system at Keith & Fisher was "hacked" from a remote location. An outside entity found an illegal way to get into our main computer in order to use our server and broadband Internet connection to play computer games. Under federal law, we are required to notify you that this intrusion constitutes a potential patient health information security breach.

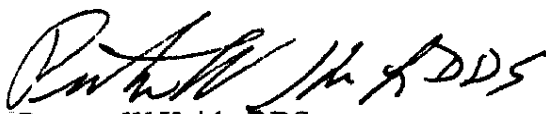
Our information technology associates from Total Computer Solutions discovered this illegal access on March 7, 2011, and immediately corrected the problem. We also had an information technology associate from our accounting firm (Davenport, Marvin & Joyce) review the situation. **They both agree that there is no evidence that any patient data was compromised.** However, it is our duty to contact you and inform you of the security breach. Patient data at our office may consist of names, birth dates, social security numbers, and treatment records. **We do not keep credit card numbers on file, and never have.**

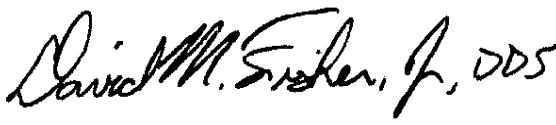
Although our information technology associates believe that no patient data was compromised, federal law requires that we advise you to monitor all of your financial records and credit reports for at least one year from the date of the security breach.

We sincerely regret this unfortunate occurrence and any inconvenience or undue concern it may cause you. Additional security measures have been implemented to prevent further incidents and we are reviewing our protocols to ensure that all patient data is adequately protected at all times.

If you have questions or concerns regarding this incident, you may call Nancy at (336) 288-1242. If you are outside our area code, you may call us collect.

Sincerely,


Preston W Keith, DDS


David M Fisher, Jr, DDS